PRINTED: 12/26/2009 FORM APPROVED Bureau of Health Care Quality and Compliance STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING NVN4327HPC 10/05/2009 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 139 KEDDIE STREET XL HOSPICE, INC **FALLON, NV 89406** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) L 000 **INITIAL COMMENTS** L 000 Surveyor: 22048 This Statement of Deficiencies was generated as a result of a State Re-Licensure Survey and complaint investigation conducted in your facility on October 5, 2009, in accordance with Nevada Administrative Code, Chapter 449, Provision of Hospice Care. Complaint #NV00021324 was unsubstantiated. The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state or local laws. Four patient records were reviewed. Two home visits were conducted. Ten employee files were reviewed. The following deficiencies were identified: 449.0185 REQUIREMENTS OF PROGRAM OF L 064 L 064 SS=C **HOSPICE CARE** A program of hospice care must comply with the following requirements: 7. Home health aide and homemaker services must be available to each

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

patient and provided at intervals which meet the needs of each patient.

(b) Prepare written instructions for the persons providing such services which identify the duties

(a) Supervise the persons providing

A registered nurse must:

such services: and

they are to perform.

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Bureau of Health Care Quality and Compliance STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING NVN4327HPC 10/05/2009 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 139 KEDDIE STREET XL HOSPICE, INC **FALLON, NV 89406** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL COMPLETE (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) L 064 Continued From page 1 L 064 This Regulation is not met as evidenced by: Surveyor: 22048 Based on clinical record review and staff interview, the agency failed to provide supervision of the certified nursing assistant at least every 14 days by a registered nurse. (Patient #1, #2) 1. Patient records revealed lack of documented evidence that supervisory visit of the certified nursing assistant was done the first full week of September 2009. This lack caused 34 days between supervisory visits. Scope: 2 Severity: 2 L 069 449.0186 REQUIREMENTS FOR PLAN OF L 069 SS=C CARE 2. A plan of care must: (c) State the scope and frequency of each service to be provided to the patient and members of his family. This Regulation is not met as evidenced by: Surveyor: 22048 Based on clinical record review and staff interview, the agency failed to provide services as ordered, by the physician, for each discipline on the plan of care. The visits provided to the patients did not meet the ordered frequency and duration on the plan of care for all patient records reviewed. Severity: 1 Scope: 3